



### **Safe Stay Programme**

At Camden Court Hotel you put your faith in us to be your home away from home. We take the utmost care to ensure every stay with us is safe, clean and comfortable. We have always employed stringent safety and sanitisation procedures, but we understand that it is now imperative for us to take additional measures to stay healthy and respond to our guest's expectations.

So, here is what you can expect on your next visit to Camden Court Hotel.

### **Hotel Services**

- Technology will be used to reduce direct contact with guests where possible and contactless payment is encouraged.
- Plexiglass screens, visible floor markings, signage and sanitation stations have been installed throughout the hotel.
- Stringent cleaning protocols will be introduced along with high frequency cleaning of all public spaces.
- Guest Rooms – rigorous cleaning and sanitisation of all bedrooms will focus on high-contact areas and hard surfaces. We have removed all unnecessary touch points. The frequency of room cleaning may be altered based on guest requirements.
- Key cards will be sanitised after each guest use.
- Restaurant, lobby, and all public areas have been reconfigured to reflect social distancing.
- Restaurant menus will be available online or single use menus will be provided.
- Beverage service will be offered as table service only.
- In-room dining will be available with contactless delivery.
- All laundry will be cleaned and sanitised on site daily.
- Our Swimming Pool and Gym have both reopened with restricted capacity – for more information visit [here](#)



### **Duty of Care**

- We are closely following the guidance and procedures of the WHO and HSE.
- Continuous staff training will be implemented to comply with all guidelines.
- Twice daily team briefings will take place to ensure enhanced operational protocols are adhered to.
- All cleaning and sanitisation products have been approved for use against viruses and bacteria.
- Personal Protective Equipment (PPE) will be available to guests upon request.

Over the years we have built a great relationship with our guests and industry travel partners alike. We look forward to welcoming you back to Camden Court Hotel with the same warmth and hospitality we have always done.